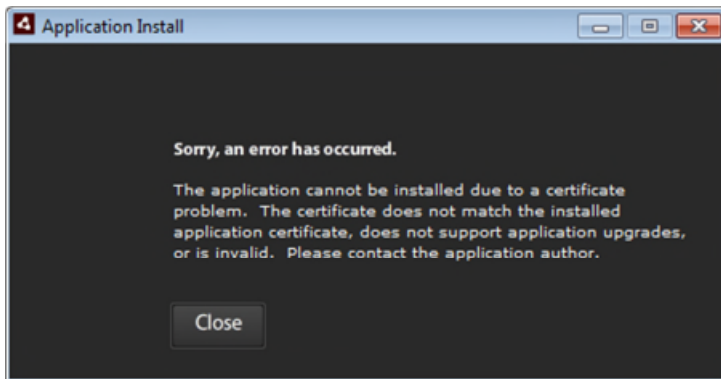


# Updating the Evolution<sup>®</sup> Connex<sup>™</sup> Wall Control Desktop App

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You may have been notified about an update to the MyEvolution<sup>SM</sup> desktop app. However, when you attempt to update the app, you may see the following screen:



To fix this issue you will need to uninstall your current version of the MyEvolution desktop app, and then install the latest version.

## Uninstall Directions for Windows Vista, Windows 7, Windows 8, and Windows 10 Users

1. Open the Programs and Features screen by clicking the **Start** button, clicking **Control Panel**, clicking **Programs**, and then clicking **Programs and Features**.
2. Select **MyEvolution** and then click **Uninstall**.

## Uninstall Directions for Windows XP Users

1. Open the Currently Installed Programs screen by clicking the **Start** button, clicking **Control Panel**, and then clicking **Add or Remove Programs**.
2. Select **MyEvolution** and then click **Remove**.

## Uninstall Directions for Mac OS X Users

1. Open a Finder window, and click on **Applications**. If you installed the MyEvolution desktop app in a folder other than the default, open that folder instead.
2. Ctrl + click or right click on **MyEvolution** and then click **Move to Trash**. OS X may prompt you to enter your password to confirm that you want to move MyEvolution to the Trash.

Once you have uninstalled your current version of the MyEvolution desktop app, install the latest version by doing the following:

1. Return to the [MyEvolution Downloads](#) page.
2. In the “Get MyEvolution for Desktop” section, click **Download MyEvolution**.
3. Once download is complete, run the program to install.